

12th February 2018

Dear Dr Peter Scott,

Currently the hotel has in place measures in order to comply with the water restrictions as set out by the local government.

Herewith measures we as, NH The Lord Charles Hotel, have in place regarding the water savings and current water crisis:

- Posters have been placed in the lobby and conference areas
- Bathroom counters and door hangers, also have the same message to preserve water
- Water saving messages are displayed on all TV's and in every room
- Information signage have been placed in the public toilets informing guests and requesting collaboration to close the taps
- All taps and shower heads have water saving devices to reduce the flow of water.
- We have removed the plugs from the bathrooms.
- Linen is changed every four days instead every two days as per NH standard in order to save water in the cleaning process.
- We place one bed sheet instead two in order to save water in the cleaning process.
- All our gardens are irrigated with non-potable water.
- Our pool also is filled up with non-potable water from our borehole which has been analysed by a laboratory to have their approval.
- Our fountain has been decorated with plants and stopped using water.
- We are installed 2-minute shower timers – by means of a mini 2-minute hour glass – in all our bathrooms. Encouraging one shower per day.
- We have two water tanks installed already and we are waiting for one more to be delivered and be installed.
- Kindly note that we also have water-saving signage throughout the property and in all rooms as well as delegates being informed courteously upon arrival.
- Another tank are installed in the garden nursery to irrigate the plants.

Even with above measures in place; our current conferences and other hotel guests still has a wonderful stay with us.

We are also pursuing other new possibilities and remain positive going forward.

Please do not hesitate to contact me should you require any other information.

Kind regards,


Daniel Mendez
Hotel Director*For more information*

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